

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to describe the facilities and services that we offer all our guests/visitors, enabling potential guests with mobility issues to make a judgement about accessibility.

Access Statement for Sleningford Watermill Caravan and Camping Park

Introduction

Sleningford Watermill Caravan and Camping Park is located between the villages of North Stainley and West Tanfield. It can be reached by car or public transport. We have a range of grass and electric pitches for caravans and tents and a small flatlet which sleeps 4. Whilst we aim to meet the needs of all our guests there are some features of the park which might make access difficult for people with limited mobility. We look forward to welcoming you and if you have any specific questions about accessibility or require any assistance please phone 01765 635201 or email us on sleningfordwatermill@gmail.com. We would be happy to email pictures to you of specific areas, eg the steps to the flat; the shower facilities etc, to help you make a judgement about the park's suitability for your visit.

Pre-Arrival

For full details and maps of how to reach us please see the "Location & Contact" section of our website. We give detailed instructions for all probable directions. Alternatively, you can plan your journey by car or public transport using www.transportdirect.info. Simply enter your post code and ours, which is HG4 3HQ to get directions.

Arrival

- For arrival by car, we are located down a small lane clearly signposted from the main road. There is ample space for parking in the courtyard area and there is ramp access to the door of Reception and the shop. There is a small lip threshold into Reception, space for wheelchair access and the door is a standard 66cm width.
- The nearest bus stop is in the village of West Tanfield. There is shelter and seating. Buses (No. 159) run between Ripon and Richmond four times a day, Monday to Saturday.) The time table can be found at www.procterscoaches.com/dales-district-timetables/. The bus stop is approximately 1 ½ miles away. The route to the bus stop is either along an uneven country footpath or on the main road, which whilst smoother, does not have a pavement.
- Thirsk or Harrogate are our nearest railway stations, approximately 20 minutes' and 40 minutes' drive away respectively. The 36 bus which runs every 20 minutes (30 mins on a Sunday/ Public Holidays) connects Harrogate and Ripon.

Facilities

- The park has a small, but well stocked shop. West Tanfield has a larger village store and the nearest bigger shops and petrol station are approximately 15 minutes' drive away in Ripon.
- Dogs are welcome on the park, up to a maximum of 2 per pitch. We regret that we are unable to accommodate guests' pets in the Flatlet, but do of course welcome assistance dogs.
- Access to the park is flat in all areas, although much is grass, which is kept short and neat throughout the season. There is a concrete ramp over a small footbridge for access into the camping area and cars can pass through the vehicle entrance. (This is well lit at night.)

- Each shower block (one on the camping area and one in the courtyard area) has one larger shower cubicle fitted with a wall seat suitable for guests with limited mobility. The unisex shower cubicle (and toilet adjacent) in the courtyard have been built to comfortably accommodate wheelchair access.
- The laundry room and the information room on the courtyard are both accessible for guests with limited mobility. They both have wide access doors and no steps to access.
- Access to the Flatlet is via a set of metal steps, approximately 1 metre high, comprising 6 steps. Entry at the front door is flat, with a door width of 66cm. From here the accommodation is all level, with a small shower room, kitchen area, seating area and twin beds. Assistance can be given with luggage. Guests for the Flatlet are asked to bring their own bedding and towels.
- Mobile phone reception is generally poor because of the rural nature of the park, but in an emergency the park phone could be used.
- Local Wheelchair Accessible Taxi: Andrews taxis, Ripon, 01765 601792.
- Nearest wheelchair/mobility scooter hire 01423 500666 – Also engineers available to repair your own equipment if there is a problem.

Please do contact us to ask anything which might make your decision easier concerning your safety, access or comfort.